

Devon B.

Power Platform **Functional Consultant**

 Kansas City | MO | United States

 dynamicconsultantsgroup.com

ABOUT ME

As a DCG Technical Developer, I help clients and partners gain more value out of their Microsoft Solutions and achieve their business goals faster. With my diverse background, can-do attitude, and light-hearted personality, my clients and partners find it easy to plug me into any project to help carry it to the finish line.

EXPERIENCE

Functional Consultant | Power Platform

[Power Learn Academy](#)

Nov. 2021 – Current

- Meet with customer to understand and create high level business process and documentation
- Provide end user support of Dynamics 365 and Azure infrastructure and security systems
- Create custom entities, attributes, forms and views for solving business needs related to distribution sales and customer service environment

Catastrophe Adjuster

[American Family Insurance](#)

June 2019 – Nov. 2020

- Inspected and clearly documented property damages after man-made or natural disasters
- Worked with insurance policyholders to reach fair and timely settlements
- Utilized different software and equipment to provide information to necessary stakeholders

Previous experience in team leadership, sales, and cooking.

COMPETENCY

- D365 Model Apps
- CRM Configurations
- Power Platform Development
- Power Automate
- Power Platform Solution Configurations
- Power Portal Out of the Box Functionality
- Power BI
- Excel Spreadsheet

SKILL

- Attention to Detail
- Diligent Worker
- Client Interactions
- Documentation
- Listening
- Collaboration
- Presenting
- Leading

EDUCATION

Power Learn Academy Certificate

Power Learn | 2021

Microsoft Power Platform Functional Consultant Certificate

Microsoft | 2021

Computer Science

Johnson County Community College | 2014 - 2016



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