

JARED L.

CRM & Power Platform Consultant

 Kansas City | MO | United States

 dynamicconsultantsgroup.com

ABOUT ME

As a CRM & Power Platform Consultant, my number one goal is to help clients and partners get the most out of their Microsoft technologies. Through clear, timely consultations, the talented professionals I interact with have the tools and knowledge they need to successfully complete their Microsoft projects – on time and on budget. Let's work together to discover the root problem, document the progress we make, and make your technologies work for your organization.

EXPERIENCE

Functional Consultant | CRM

[Dynamic Consultants Group](#)

Feb. 2021 – Current

- Provide Dynamics implementations, customizations and education for clients and partners
- Meet with customers to understand and create high level business process and documentation
- Create custom entities, attributes, forms and views for solving business needs related to distribution sales and customer service environment
- Utilize and customize a Canvas app and Model app system on mobile devices
- Develop custom workflow functionality for different service tasks and products for possible upsell and cross-sell once on sight
- Provide detailed documentation for business requirements and development of user stories to facilitate development with team

Unaffiliated experience available upon request.

COMPETENCY

- D365 Sales Implementation
- D365 Project & Field Services
- Ticket Management & IT Support
- Power Automate Flows
- Customer Service
- Functional and PM-based Roles
- HTML/Jscript Web Resources
- Power BI and Power Portals

SKILL

- Dependability
- Effective Communication
- Problem-Solving
- Self-Direction
- Teamwork
- Work Ethic
- Integrity
- Adaptability

EDUCATION

Power Learn Academy Certificate

Power Learn Academy | 2021

Microsoft Power Platform Functional Consultant Certificate

Microsoft | 2021



info@powerlearn.academy