Derek Morrison

Power Platform **Functional Consultant**

Kansas City | MO | United States

powerlearn.academy

ABOUT ME

A versatile professional, I excel in merging creativity with strategic organization and meticulous attention to detail. With an innate flexibility to embrace new technologies and concepts, I am committed to helping businesses not only adapt but thrive amidst evolving landscapes. My passion lies in catalyzing growth, ensuring that every venture navigates the currents of change with resilience and success.

EXPERIENCE

Functional Consultant | Power Platform

Power Learn Academy

- Provide Dynamics CE implementations, customizations, and support
- Meet with customers to understand requirements and create functional and technical requirements documentation
- Create and customize Power Platform apps and build workflows to facilitate the automation of core business process
- Create custom entities, attributes, forms and views for solving business needs related to sales and customer service environment
- Provide end user support of Dynamics 365 and Azure infrastructure and security systems including Azure Active Directory, Azure Virtual Machines, and Microsoft Office 365 Communication Platforms.
- Configured Dynamics Project Operations including WBS within projects and applicable roles and resources.
- Developed custom cross platform Canvas app and Model driven apps used for Project and Service management.
- Develop custom workflow and Power Automation functionality for product catalogue, order management, inventory management
- Meet with business and key stakeholders to discuss reporting and KPI requirements. Configured Dataverse models and visualizations in Power BI for custom analytics.
- Create detailed documentation for business requirements and development of user stories to facilitate development with team
- Work with development team to perform user acceptance testing and configure ALM processes for solution deployment across systems.

COMPETENCY

- D365 Model Apps/CRM Configuration
- D365 Sales Implementation
- D365 Project & Field Services
- Ticket Management & IT Support
- Power Automate Flows
- Customer Service
- System Design and Documentation
- Functional and Project Management-based roles
- HTML/Jscript Web Resources
- C#.Net Plugins
- Power BI
- Power Portals

SKILL

- Communication
- Organization and Detail Orientated
- Flexibility
- Assertiveness
- Focused
- Curiosity and Antilytic
- Solution and Strategy
- Creativity
- Writer

EDUCATION

Power Learn Academy Certificate
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Microsoft Power Platform Functional Consultant Certificate
Microsoft

Microsoft Catalyst Certified
Microsoft

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EXPERIENCE

Housekeeping Manager

Fairfield Inn & Suites

- Hired new employees and assisting them on getting into their roles
- Provided the proper tools for employees to do their job efficiently
- Inspected guest rooms daily and assisted the part-time inspectors with duties

Purchasing Administrator

Sheraton

- Provided information from invoices to the online system
- Assisted with keeping paperwork organized and maintained
- Kept a clean and organized workspace for myself and for the kitchen staff
- Assisted with locating and delivering guest and hotel packages as well as making sure packages get sent off properly

Guest Experience Expert

Sheraton

- Assisted in checking in and out guests using online data and information
- Provided management with more efficient ways to organize and maintain data and paperwork
- Kept my working environment clean and providing assistances in prepping for the next shift

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EXPERIENCE

Animal Care Attendant

Sit Now Stay

- Provided meals and treats for induvial animals staying overnight
- Assisted with animal bathing, nail trimming, and swim lessons
- Checked animals in and out of the system, allowing them to stay and/or visit again
- Provided the proper information and steps on whichever task the owner would like to participate in

Room Attendant

Courtyard

- Maintained, cleaned, and organizing the items needed for the job duties
- Remove and replace dirty linen and towels within the guest rooms
- Assisted with training new employees and provide information and feedback about the job

COMPETENCY

- Dynamics 365 CRM Configurations
- Power Platform Solutions Configurations
- Customer User Experience
- Power Portal Out-of-the-Box Functionality
- Power Platform Developer
- Power BI
- Power Automate
- Excel Spreadsheet

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